

## **Hotel Babysitting**

&

## **Nanny Agency**

Home Service Information
2020

**Bookings: Online** 

Email:dawn@dream-nannies.co.uk

Phone: 07703 678028

Web: www.dreamsnannies.co.uk

# Our services

Dream Nannies provide a Five-Star Babysitting Service for all our families.

All our Babysitting Staff are thoroughly vetted. They are all DBS (police) checked, hold First Aid Certificates and have had previous experience of working with and looking after all ages of children.

Whether you require a Babysitter for the day/evening or ad-hoc childcare support, or you need a Babysitter to look after your child, or children, for a whole weekend, Dream Nannies Hotel Babysitting & Nanny Agency will find the solution.

Bookings can be made **online** or through our office by email at dawn@dream-nannies.co.uk . To place a booking out of office hours, on weekends or public holidays, please telephone our mobile service 07703 678028

# Making a booking

### **Cancellations and Alterations to Bookings**

If you cancel your booking with less than 24 hours' notice (48 hours on bank and public holidays) a minimum of four hours charge plus the booking fee will apply.



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#### **Contact Numbers**

Please ensure that you leave at least two contact numbers with your Babysitter, in case of emergency, one of which must be your mobile number.

### **Travelling Expenses**

For all bookings finishing at **11pm** or thereafter, or in cases where there is no reasonable public transport, travel arrangements must be put in place and paid for (maximum taxi allowance is £30). In the interests of safety, if a black cab is unavailable, a mini cab should be ordered through a reputable local company.

#### Important details

Please ensure that you provide a meal for your Babysitter if the booking exceeds 5 hours. Please provide your Babysitter with as much information as possible to ensure she is fully equipped to care for your child, or children.

If you are delayed returning, please inform your Babysitter at the earliest possible convenience.

#### **Fees**

A £15 **booking fee** is payable to the Agency for each booking with a minimum charge of **four** hours. Weddings and other special group events carry a booking fee of £50.

#### Nannies / Babysitters Rates:

Monday to Sunday £12.50 per hour (paid directly to babysitter

Special rates apply for Easter, Christmas and New Year.